

LAWRENCE & CO

CLIENT SATISFACTION QUESTIONNAIRE

		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	The legal support I received when I first contacted Lawrence & Co was good.					
2	I found the letters I received from Lawrence & Co to be informative and easy to understand.					
3	I was kept informed of the progress of my case and advised in writing of all significant developments.					
4	Given my circumstances convenient appointment times were available.					
5	The administrative staff were professional, friendly and helpful.					
6	I was pleased with the advocate that represented me.					
7	I understood and accepted the legal advice I received.					
8	I felt the time spent with me was sufficient to address my concerns.					
9	I would recommend Lawrence & Co to friends and relatives.					
10	If I were to seek help again, I would return to Lawrence & Co.					

Additional Comments or Suggestions:

Thank you for taking the time to complete this survey.

Please download complete and send by post or email to info@lawsol.co.uk